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# Charlotte Hungerford Hospital Community Report

## HEALTHCARE SERVICES & OUTREACH OUR PRESENT & FUTURE

*John E. Janco / Chairman / CHH Board of Governors*

As we come upon providing a century of caregiving to our community in 2016, we are proud and humbled by the long history of healthcare that so many of our past and present caregivers have provided to the people of Northwest Connecticut. Our hospital is strong – both medically and fiscally – as a result of many important patient safety and quality initiatives and financial safeguards that have put into place over many years. As you can see in this report, we have been quite busy enhancing our services, expanding our partnerships, recruiting new physicians and upgrading our technology.

Looking toward the future, we are both excited and determined to address the challenges and opportunities we face as an independent community-based hospital. In the healthcare industry, we realize that the only constant is change and that our rapidly



**John E. Janco**

transforming environment will require us to plan for every scenario we envision. A priority for us this past year, and part of the strategic planning currently being done by our medical staff and board members, has been to determine whether a strategic relationship with a larger health system will help us maintain our very special culture and continued track record of high quality, locally provided healthcare services.

With all this research and evaluation activity, we can also say that our independence is important, and there is no expectation that CHH will be “for sale” to a larger system. In fact, CHH can expect to have multiple strategic affiliation options available, both in terms of interested system partners and in terms of partnership types or formations as we plan for the future. It is also our clear intent



that if we choose a strategic affiliation, the value and benefits of that partnership must be two way. As we look ahead to 2016 and beyond, the CHH Board of will be furthering the learning process, obtaining more precise financial projections, conducting a new community perception survey, and selecting a consulting advisor for support and guidance in refining our strategic goals.

At this time I would like to thank our staff and physicians for their skill and dedication. Thanks to you, we remain in a position of strength as a health care provider. When compared to our sister organizations, CHH is in an enviable position: our quality remains high as rated by the Joint Commission; we have no debt, a rarity for businesses like ours; we have excellently trained medical staff who are loyal to our hospital; and we are an integral part of the communities we serve with a strong history and brand.

CHH can expect increasing pressure to be part of a more comprehensive continuum of care and involved in a well-established, clinically integrated care delivery network.

*Looking toward the future, we are both excited and determined to address the challenges and opportunities we face as an independent community-based hospital.*

For many providers who are looking to strengthen their operational, financial and clinical competitiveness over the long-term, different degrees of strategic affiliations will become more common.

You can expect that this process will continue to be thoughtful and deliberate, and that there will be no rush to judgment on such an important matter. One thing is certain... I am proud of my affiliation with Charlotte Hungerford Hospital, a great organization with a bright future.

**The Charlotte Hungerford Hospital**  
540 Litchfield Street  
Torrington, CT 06790  
(860) 496-6666

**Daniel J. McIntyre**  
*President and Executive Director*  
[www.charlottehungerford.org](http://www.charlottehungerford.org)

### Contents

Year In Review . . . . .	4
Board & Medical Staff . . . . .	5
Financial Report . . . . .	5
Auxiliary, Volunteers, Chaplains . . . . .	6
Annual Donations . . . . .	7

# HIGH QUALITY PATIENT CARE OUR TOP PRIORITY

*Dan McIntyre | President | Charlotte Hungerford Hospital*

*D*ear Friends,

I am honored to share with you, a “snapshot” of both our successes and our challenges regarding our efforts to improve the care we provided during 2014.

Our most credible and widely accepted indicator of “progress” in the area of patient safety is our Joint Commission Composite Quality Score, which rests currently at 97.8 percent. This score reveals how well or how poorly we performed, in important clinical areas, including:

- Major Surgery
- Pneumonia Care
- Heart Failure Care
- Heart Attack Care
- Outpatient Care

The achievement of 100 percent on the graph below, represents the best measurable



**Daniel J. McIntyre** certain that you and your families receive the best and safest care available, right here, in your familiar community hospital.

As you can see from **Figure 1**, we have climbed from 93 percent in 2011 to almost 98 percent in 2014.

Another statistic monitored by the Connecticut Department of Public Health is the “Adverse Event Report.” This report reveals the frequency with which hospitals report an event

performance that can be achieved by a hospital. It is based on over 50 individual measures and over 10,000 data points.

Our hospital and medical staff have been working hard at improving our quality and reliability, to be

certain that you and

your families receive the best and safest care available, right here, in your familiar community hospital.

As you can see from **Figure 1**, we have climbed from 93 percent in 2011 to almost 98 percent in 2014.

Another statistic monitored by the Connecticut Department of Public Health is the “Adverse Event Report.” This report reveals the frequency with which hospitals report an event

Adverse Event Reports And Rates Acute Care Hospitals   Connecticut   2013	
Hospital	Rate per 100,000 Patient Days
Bristol Hospital	30.6
John Dempsey Hospital	24.9
Hartford Hospital	29.5
<b>Charlotte Hungerford Hospital</b>	<b>3.8</b>
Hospital of Central Connecticut	37.2
New Milford Hospital	78.6
Saint Francis Hospital	30.4
Saint Mary's Hospital	11.7
Sharon Hospital	15.1
Waterbury Hospital	18.2
Yale-New Haven Hospital	22.9

**Figure 2**

that they determine has occurred within the hospital and that has resulted in a patient suffering serious harm, serious disability or death. Please review the above chart with two important thoughts in mind:

A) Hospitals try their best to utilize the most exact reporting criteria, as they determine whether or not a reportable “adverse event” has occurred at their hospital.

B) The past and present track records of hospital's adverse events are not reliable future predictors of a hospital's likelihood of having more adverse events.

That being said, I thought you might be interested in our “adverse event” experience as it appears in last statewide report depicted in **figure 2**.

Hospitals strive to drive their “rate per 100,000 patient days” as low as possible by reporting accurately, identifying improvement opportunities and implementing sustainable improvements.

Here are the other significant ways in which we “push ourselves” to be sure we are caring for you properly:

- We measure and track over 300 clinical indicators each month and report our results to a Joint Board and Medical Staff Committee quarterly. If we suspect or anticipate a problem, we immediately assemble a team who can do something about it, formulate an “Improvement Plan,” implement it and re-measure to be sure we have resolved the issue or to be sure that we can prevent an issue.
- Our Medical Staff Quality Committee conducts regularly scheduled peer reviews utilizing a nationally recognized performance and

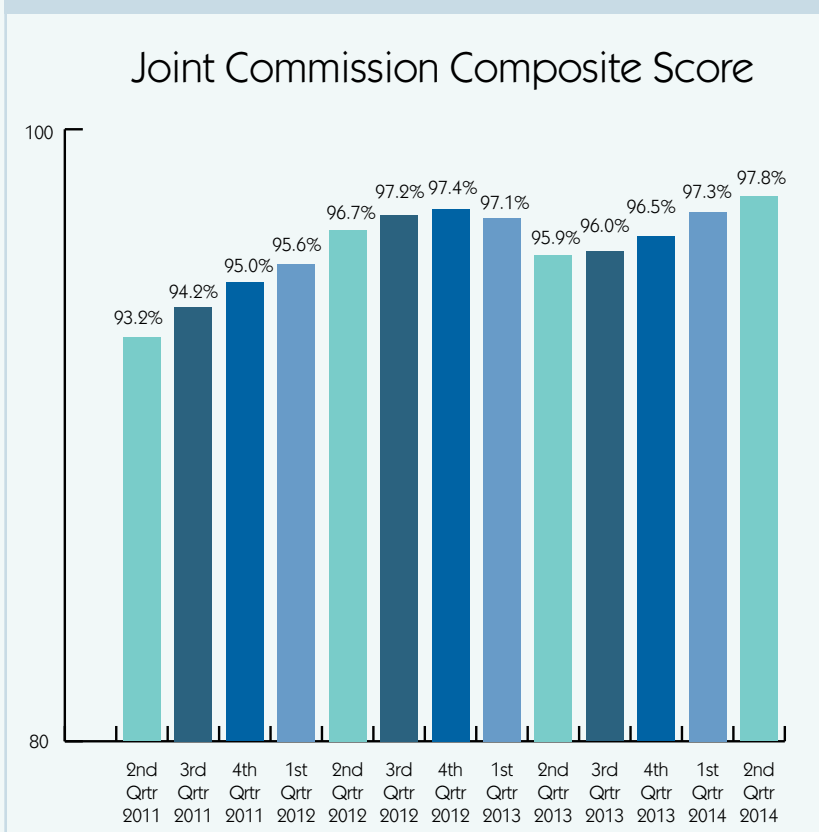
*You have sent us  
a very encouraging  
signal that we are on  
the right path  
as we try our best  
to meet your  
healthcare needs.*

credentialing mechanism.

- Over the years, we have created a strong and responsive hospital-wide Quality and Safety Team that makes sure we continuously improve our care. Its job is to pay close attention to the safety of the environment, medication prescription and reconciliation, transfusion protocols, infection rate, surgical wound care, accident prevention, emergency management (disaster planning), and most importantly, to pay close attention to the concerns of our patients.
- We have invited every employee to join our journey to become part of a very special culture here . . . a Culture of Caring! We have adopted specific “pathways” to follow, so that we stay on course in becoming a sustainable Culture of Caring, and we are proud of our progress to date! These pathways include having a great patient experience every time, helping our employees become better caregivers, and better teammates, developing “role model” leaders, being kind and empathetic to our patients and communicating often in an honest, open and respectful manner. You, the respected individuals and families of Northwest Connecticut, have sent us a very encouraging signal that we are in fact on the right path, as we try our best to meet your healthcare needs.

On behalf of our hospital family, I thank you for your confidence in us and for your increasing patronage of Charlotte Hungerford Hospital!

## Accountability Composite Rate



**Figure 1**

# FINANCIAL & ECONOMIC STEWARDSHIP

## OUR FISCAL RESPONSIBILITY

*Diane V. Libby, CPA / Vice Chair / CHH Board of Governors*

Charlotte Hungerford Hospital is considered one of the cornerstones of our community, caring for everyone who comes through its doors 24 hours a day, regardless of the ability to pay. Maintaining a strong financial position is critical as it allows the hospital to continue to deliver quality care at an affordable price. This past year was a challenging year at Charlotte and for all area hospitals due to fluctuations in patient volume and decreases in federal and state reimbursements for care provided. We are pleased to report that despite these challenges, CHH was able to maintain a positive operating margin. This was accomplished by reducing operating expenses in 2014 by \$2.9 million over the prior year while continuing to provide quality care. We also provided \$2.7 million worth of free medical care to patients. Also during 2014, we became debt free by making the final payments on our outstanding loans, which is very important as we position ourselves for the future.

CHH also serves as the economic lifeblood of our community, providing enormous benefits that drive growth in the health and medical fields as well as in many other business and industry sectors. In fact, CHH makes a tremendous impact on the financial health of our local community and our state. CHH spends millions of dollars each year on staff



**Diane V. Libby**

compiles important statistics each year on the impact that each hospital has on its community. For 2014, Charlotte Hungerford Hospital's direct economic impact was **more than \$257,990,000**.

As one of the largest employers in northwest Connecticut, CHH provides 780 full-time jobs, with a total payroll of \$74,802,000. Hospital payroll expenditures serve as an important economic stimulus, creating and supporting jobs throughout the local and state economies. Dollars earned by Charlotte Hungerford Hospital employees and spent on groceries, clothing, mortgage payments, rent, etc., generate approximately \$80,749,000 in economic activity and create an additional 820 jobs in the local economy.

CHH is also a major purchaser of goods and services. Each year, CHH spends about \$44,214,000 on the goods and services needed to provide healthcare. This includes things like

salaries, the purchase of supplies and food, and facility construction. These dollars have a "ripple effect" as they move through the larger economy, generating additional jobs and spending in our community. The CT Hospital Association

medical supplies, food for patients, and electricity for buildings. Funds spent on goods and services flow from the hospital to businesses and then ripple throughout the economy. These dollars generate an additional amount of approximately \$47,729,000 for the local economy. Funds spent by Charlotte Hungerford Hospital on buildings and equipment total \$5,047,000. This expenditure generates an additional \$5,449,000 in local economic activity each year.

CHH is also a large investor in construction and infrastructure projects. Construction activity at CHH grows the local economy and serves as a magnet for other new businesses. Construction projects totaling approximately \$2.6 million are currently under way at our hospital and its affiliate locations. These projects not only generate local jobs and revenue, but they result in improved healthcare delivery for the community.

We are pleased to support the generations of families that have come to rely on CHH for not only their healthcare needs but their careers and businesses as well. Being an important part of our local economy and the area's economic development strategies is part of our commitment to you.

## A PROUD HISTORY & CULTURE

### OUR 100 YEAR COMMITMENT

*Gladys Cerruto / Member / CHH Board of Governors*

On October 12, 1916, Charlotte Hungerford Hospital opened its doors to its first patients. Founded as gift by industrialist Uri T. Hungerford in memory of his mother, Charlotte, who had a "boundless energy and dedication for helping others," he envisioned a community hospital to be a beacon of hope and a place of comfort for the ill and injured of our region. Through his generosity and support, the hospital became a reality.

From the beginning, it was clear that this small community hospital on the hill was going to become a vital and important part of the growth and development of the Northwest Corner. Employing the best people and expanding services to provide modern healthcare to the community would be the top priority.

The original hospital had 50 beds, fewer than half the 109 beds the hospital has today. Torrington was expanding rapidly, its population burgeoning from about 18,000 in 1914 to 24,000 by 1927 which led the hospital to expand to seven stories high in 1930. In 1957, plans were made for a \$2.5 million expansion, and in 1960 a larger, thoroughly modernized hospital was opened. New emergency and physical rehabilitation departments were added in 1976.



**Gladys Cerruto**

employees, physicians and volunteers who have contributed each and every day since our founding to care for the people of our community.

This past fall, CHH recognized a total of 119 employees celebrating milestone anniversaries, including 19 with 25 years of service, four celebrating 30 years, five celebrating 35 years, and four celebrating 40 years of service at its annual Employee Service Awards night. Whether they are celebrating five or 40 years at Charlotte Hungerford, it is evident that we are all proud of their accomplishments.

CHH also recognizes the continuing efforts, dedication and service of its volunteer corps at its spring annual volunteer awards ceremony.

During the 1990s and into the new millennium, CHH continued to expand its campus and to build off-site facilities, including the recently dedicated Center For Youth and Families Center in downtown Torrington.

A very important part of our history are the

During 2014, over 160 junior and senior volunteers donated a total of over 18,000 free hours of service. We are very grateful for the dedication of all of our volunteers. They are ambassadors of good will and really do touch our lives and lift our spirits in many ways

Founded the same year as the hospital in 1916, the Charlotte Hungerford Hospital Auxiliary also has a long history of supporting the hospital and its caregiving. These special people give their support and time throughout the year by raising money through various fundraisers. The current roster consists of over 200 members and 25 board members.

CHH is also fortunate to have a top-notch medical staff with over 130 active staff members, 60 affiliate physicians and 50 Allied Health professionals. Our Multi-Specialty group of physician practices includes a wide variety of medical specialties. We also have a very active hospitalist program featuring 10 hospital-based physicians.

As we begin plans to celebrate the hospital's 100th anniversary in 2016, one thing is certain – we will be celebrating the people and places both past and present that make us great. More to come!

# 2014 Year In Review

## PATIENT EXPERIENCE & CARE



### NEW PET THERAPY

CHH partnered with the Pet Partners Therapy Animal Program to offer the additional smiles and tail wagging of Pet Therapy for its patients and staff members.

### “MY HEALTH” PATIENT PORTAL

CHH introduced “My Health,” a secure, web-based tool that gives patients the flexibility to access their health information and other resources online anytime and anywhere between hospital visits.



### NEW “RADIANT WRAPS”

CHH Center For Cancer Care offers comfortable complimentary designer patient gowns to Breast Cancer patients to wear and help feel better during radiation treatments.

## QUALITY & SAFETY INITIATIVES

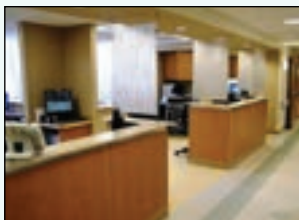
### TOP QUALITY PERFORMER

CHH received special recognition from the VHA Hospital Engagement Network – a coalition working to improve performance and efficiency in clinical, financial and operational hospital management.



### NEW NURSE STATIONS

CHH unveiled new 4th and 5th floor nurses’ work stations in order to improve patient care and provide additional space and resources to assist staff implement new health information technology.



### NEW PATIENT BEDS

CHH replaced all 73 of its current hospital beds with new, state-of-the-art beds with specially designed mattresses designed for patient comfort and safety as well as caregiver ease.



## HEALTH SERVICES & OFFERINGS

### ENDOCRINOLOGY & DIABETES CENTER

CHH Multi-specialty Group added the Torrington based practice of Dr. Egils Bogdanovics - Diabetes & Endocrinology of Northwestern CT - to its roster of hospital owned physician practices and outpatient services.



### CENTER FOR YOUTH & FAMILIES

CHH Center for Youth and Families opened its new consolidated location bringing together all of its services under one roof in downtown Torrington at 50 Litchfield Street.

### QUEST DIAGNOSTICS PARTNERSHIP

CHH partnered with Quest Diagnostics to manage its hospital based clinical testing laboratory providing a number of benefits for patients, physicians, the hospital and health plans.



## COMMUNITY OUTREACH & EDUCATION

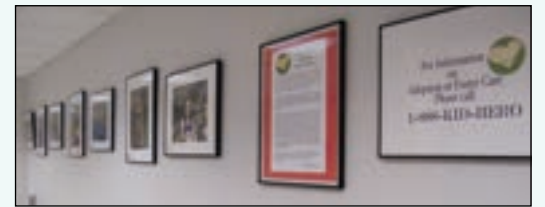
### ATHLETIC TRAINING PROGRAM SCHOLARSHIPS



CHH Sports Medicine and Athletic Training Program awarded its annual “Back In The Game” scholarships to seven deserving athletes who were injured over the course of their high school athletic career and returned to the sport they love.

### HEART GALLERY EXHIBIT

CHH once again hosted the CT Department of Children and Families “Heart Gallery,” a powerful pictorial display of remarkable children awaiting loving, adoptive homes.



### “TAR WARS” ANTI-SMOKING CAMPAIGN



CHH joined the Torrington Mayor to honor local young artists from six area elementary schools for the 2014 Torrington Tar Wars poster contest awards reception featuring works with an anti-smoking message.

## HEALTH & FITNESS PROGRAMS

### SMOKING CESSATION CLASSES

CHH provided complimentary “Freedom From Smoking” Cessation Program classes and helped promote a new smoke-free workplace toolkit to help combat what remains the single largest preventable cause of disease and premature death in the United States.



### STRONGER WOMEN CHALLENGE AWARDS PROCEEDS TO LOCAL CHARITIES



CHH and its community partners conceived and held the First Annual Stronger Women-Stronger World 5K Obstacle Challenge raising \$5,400 to benefit four local charities that serve women in northwest Connecticut.



### MAMMOGRAMS & COLONOSCOPY SCREENINGS

CHH offers free mammogram and colonoscopies to qualified uninsured or underinsured men and women in Litchfield County through its CHH Early Detection Program.

VISIT [CHARLOTTEHUNGERFORD.ORG](http://CHARLOTTEHUNGERFORD.ORG)  
24/7 FOR NEWS, EVENTS  
AND OUR PHYSICIAN DIRECTORY

# Charlotte Hungerford Hospital Administration

**Daniel J. McIntyre**  
*President and Executive Director*

**Mark R. Prete, M.D.**  
*Vice President, Medical Staff Affairs*

**Brian Mattiello**  
*Vice President, Organizational Development*

**John J. Capobianco**  
*Vice President, Operations*

**Susan M. Schapp**  
*Vice President, Finance and Treasurer*

**R. James Elliot**  
*Vice President, Technology & Support Services*

## Board Of Governors

Edward Arum	Kenrick Hom, M.D.
Edwin G. Booth, Jr.	John E. Janco, Chairman
Frank Buonocore, Jr.	John N. Lavieri
Gladys Cerruto	Diane V. Libby, C.P.A.
Richard Dutton, M.D.	James O'Leary
Stephanie Fowler, M.D.	Michael Patterson
David J. Fraunhofer, Esq.	Charles W. Roraback, Esq.
Jamie Gregg	Andrew Szczepanski, M.D.

## Corporators

Edward Arum	William Marchand
Edwin G. Booth, Jr.	Marvin Maskovsky*
Jeffrey Borghesi	James O'Leary
Martin Brayboy	Gail Olsen
Charles F. Brower, Esq.	Douglas O'Connell
Frank Buonocore, Jr.	Catherine Oneglia
Helen Bunnell	Matthew N. Pagano, D.C.
Richard D. Calhoun	Robert Petricone
Susan R. Carroll, Ph.D.	Rose Ponte
Gladys Cerruto	Robert Raleigh*
J. Eric Chadwick*	Stephen Reilly
Richard Dutton, M.D.	Charles W. Roraback, Esq.
Alfred J. Finn, M.D.	Guy Rovezzi
Bruce Fox	Doreen Roy
David J. Fraunhofer, Esq.	JoAnn Ryan
Nancy Garfield	Tom Scoville
Paul Grossman	Barbara Spiegel
Ashbel Gulliver, M.D.	Robert Switzgable
Nancy Sullivan Hodkoski	Isadore Temkin, D.D.S.
John Janco	Stephen Todd
John N. Lavieri	
Diane V. Libby, C.P.A.	* Deceased

## Medical Staff Department Chairs

Jeffrey Klein, M.D.  
*Chair, Department of Anesthesia*

Lanny Moskowitz, M.D.  
*Chair, Department of Family Medicine*

Karen Dettmer, M.D.  
*Chair, Department of Pediatrics*

David Stekler, M.D.  
*Chair, Department of Obstetrics and Gynecology*

Neal Mandell, M.D.  
*Chair, Department of Radiology*

Mustafa Ugurlu, M.D.  
*Chair, Department of Surgery*

Roberta Meltzer, M.D.  
*Chair, Department of Ambulatory Medical Care*

## Medical Staff Officers

Nirmal Kathuria, M.D.  
*President*

Timothy Gostkowski, M.D.  
*President-Elect*

Donna McHugh, M.D.  
*Secretary-Treasurer*

Elizabeth Pasko, M.D.  
*Chair, Department of Pathology*

Maurice Defina, M.D.  
*Chair, Department of Emergency Medicine*

Karen O'Flynn, M.D.  
*Chair, Department of Inpatient Psychiatry*

Jeffrey Nachbar, M.D.  
*Chair, Department of Outpatient Psychiatry*

Kenrick Hom, M.D.  
*Chair, Department of Hospital Medicine*

Elizabeth Whalen, M.D.  
*Chair, Department of Radiation Oncology*

Stephen Yoelson, M.D.  
*Chair, Department of Medicine*

## Medical Staff

- Active: 133
- Affiliate: 61
- Community: 5
- Honorary: 40
- Allied Health Professionals: 49

For a complete listing of CHH Physicians and Allied Health Professionals, visit [www.Charlottehungerford.org](http://www.Charlottehungerford.org) or call (860) 496-6725

Page 5 listings are for persons serving September 30, 2013, through October 1, 2014.

## Financial Report

### Condensed Statement of Financial Position September 30, 2014, and September 30, 2013

	<u>2014</u>	<u>2013</u>
<b>ASSETS</b>		
Cash, accounts receivable, other current assets	\$ 26,971,569	\$ 28,110,276
Assets whose use is limited	29,846,420	27,592,202
Long-term investments	39,735,759	38,742,293
Land, building and equipment, net	39,240,101	36,869,779
Other assets	<u>1,077,802</u>	<u>1,135,267</u>
<b>Totals</b>	<b>\$ 136,871,651</b>	<b>\$ 132,449,817</b>
<b>LIABILITIES AND NET ASSETS</b>		
Current liabilities	\$ 20,516,290	\$ 21,233,802
Long-term liabilities	31,836,528	26,660,236
Net assets	<u>84,518,833</u>	<u>84,555,779</u>
<b>Totals</b>	<b>\$ 136,871,651</b>	<b>\$ 132,449,817</b>

### Condensed Statement of Activities September 30, 2014, and September 30, 2013

	<u>2014</u>	<u>2013</u>
<b>REVENUES</b>		
Patient services (net)	\$ 114,622,050	\$ 116,677,547
Other Revenue	<u>7,533,927</u>	<u>8,250,546</u>
<b>Total revenues</b>	<b>\$ 122,155,977</b>	<b>\$ 124,928,093</b>
<b>EXPENSES</b>		
Program services	\$ 114,086,006	\$ 116,473,514
Depreciation, amortization, bond & insurance	<u>7,912,825</u>	<u>8,426,473</u>
<b>Total expenses</b>	<b>\$ 121,998,831</b>	<b>\$ 124,899,987</b>
<b>NET OPERATING SURPLUS</b>	<b>\$ 157,146</b>	<b>\$ 28,106</b>
<b>OTHER INCOME (EXPENSE)</b>		
Investment Income, Dividends, Gains (losses)	\$ 2,689,094	\$ 2,298,212
Gifts & Bequests	\$ 110,807	\$ 273,527
Other	\$ 65,999	\$ 93,073
<b>EXCESS (DEFICIENCY) OF REVENUE OVER EXPENSES</b>	<b>\$ 3,023,046</b>	<b>\$ 2,692,918</b>

## Services Rendered

	<u>2014</u>	<u>2013</u>
<b>Discharges</b>	6,104	6,533
<b>Patient Days</b>	25,604	26,574
<b>Ancillary Services</b>		
Emergency Visits	40,724	40,972
Behavioral Health Visits	30,650	30,588
Partial Hospitalization & Intensive OP Visits	7,529	7,417
Walk-in Center Visits	11,890	10,951
Ambulatory surgery cases	3,245	3,283
Cardio diagnostic exams	13,415	13,687
CT scan exams	12,932	12,733
Diagnostic radiology exams	38,450	39,820
Laboratory tests	589,365	621,554
MRI exams	1,359	1,110
Nuclear medicine exams	801	952
Operating room cases	4,011	4,145
PET scans	276	293
Physical therapy treatments	35,268	32,047
Pulmonary function tests	1,434	1,643
Radiology special procedures	1,243	1,152
Radiation therapy	8,266	8,501
Respiratory treatments	35,824	40,178
Sleep Studies	516	565
Speech therapy treatments	765	663
Ultrasound exams	9,028	8,696

## Charlotte Hungerford Hospital Auxiliary

The CHH Auxiliary Board of Directors with its 23 members was very grateful for the support they received from sponsors and the community for its projects in 2014. These include special vendor sales, Artist of the Month Program, holiday season greeting promotion, membership dues, the annual fall fashion show and the Charlotte Gift Shop. Through these projects, the auxiliary can contribute needed items to benefit the hospital and patient care.

In 2014, the Auxiliary gave its fifth and final installment of its \$50,000 pledge to the hospital's capital campaign. Requests received from the radiology department and ambulatory surgery department for blanket warmers were fulfilled and greatly appreciated by both patients and staff. The Auxiliary also purchased eight new wheelchairs for patients. Twelve \$1,000 scholarships were awarded by the Auxiliary to students entering the medical field. Scholarships in honor of Albert Fabro, M.D., and in memory of the late Joseph Curi, M.D., also were awarded.

The CHH Gift Shop continues to serve the public and hospital employees with beautiful gift items. Please visit the newly renovated shop because it helps the Auxiliary in funding its many projects.



Charlotte Hungerford Hospital Auxiliary Officers for 2014-2015 are, from left, Patti Kwashnak, Treasurer; Barbara Pudlinski, President; Judith Hogan, Vice President; Marianne Lent, Recording Secretary; and Peg Beecher, Corresponding Secretary. The officers joined over 200 attendees at the Auxiliary's 30th Annual Luncheon and Fashion Show in October at the Cornucopia Banquet Hall. The annual luncheon featured fine food, door prizes, raffle drawings, fashions courtesy Dress Barn and jewelry by Hatfield's.

## Our Volunteers And Chaplains

The Charlotte Hungerford Hospital Volunteer Program provides essential, supplementary and complementary services to patients, families, visitors and staff. The program has over 160 active volunteers in both non-clinical and clinical areas of the hospital who donate 18,000 hours of service annually.

This year, CHH introduced both music and pet therapy programs to our patients. Both therapies are scientifically proven to help our patients and staff both physically and mentally and help lower patient anxiety.

We are very grateful to all our many dedicated volunteers and chaplains who work with us throughout the year. If you would like more information about becoming a Charlotte volunteer, please contact us at (860) 496-6349.



*"When we retired, we wanted to use our own spiritual journey to help patients and their families in their times of need. Assisting hospital Chaplains provide people of all faiths some needed company, prayers, a cup of coffee or a shoulder to cry on is extremely humbling and gratifying to us."*

Anne & John Busa  
CHH Spiritual Care  
Volunteers

Katherine Abraham	Jerry Davidson	Carolyn Ingoldsby	Janice Morando	Alexandra Ryan
Helen Alling	Christopher Danielczuk	Peggy Isely	Lois Moraski	Diane Salius
Father Peter Aduba	Margaret Dayfield	Judith Jacques	Marie Mordeszewski	Kathi Schapp
Rev. William Ashburn	Kaitlyn Deming	Jo-Ann Jayne	Natalie Moreau	Chance Schapp
Amy Austin	Lidia Delapaz	Shirley Johnson	James Morro	Lorrie Schmidt
Janice Bacon	Nancy Derwitsch	Krim Juhas	Catherine-Angela Mosey	Shirley Seger
Peter Baker	Martha Dickinson	Martha Kelley	Priscilla Mosimann	James Seitz
Alexander Balla	Gemma DiMauro	Mary Kelson	Alice Muik	Rachel Seleman
Bonnie Barnes	Robert Diorio	Karen Kenagy	Shirley Murack	Susan Serbeck
Patrice Baron	Crystal Diyulio	Susan Kendall	Angela Natterman	Jayne Sholtis
Robert Batky	Barbara Dobos	Jacob Klein	Westley Nelson	Lori Sizemore
John Bazzano	Clarise Doolittle	Evelyn Klens	Regina Neri	Sarah Sortile
Michele Bellody	Jeremy Driscoll	Marina Koszalka	Maureen Nikora	Rita Spino
Ashley Benedetto	Joseph Dungan	Barbara Kreidwise	Kelly O'Halloran	Jeremy Stern
Daphne Bobinski	Ellen Durstin	Patti Kwashnak	Ashley Onion	Rosalie Strano
Betsy Bosco	Joan Eggering	Robert Ladenheim	Jeanne Orié	Erzsebet Takacs
JoJo Bosco	Rabbi Joseph Eisenbach	Huong Lam	Rose Osborne	Andrea Tallman
Theresa Brennan	Ruslana Epstein	Rebecca Lamoine	Douglas Palladino	Irene Tartaglino
Earlene Boden	Zachary Fador	Adam Lamothe	Mary Ann Pangilinan	Joanne Tierney
Philip Borrelli	Rachel Finno	Nicholas Lamothe	Frankie Pardon	Elizabeth Tripp
Frank Bruno	Phyllis Frink	Susan Lapin	Marisa Parks	Father Robert Tucker
Janet Bumstead	Bonnie Gangell	Martha Leach	Betty Patrick	Robin Turpin
Donna Burdick	Linda Generali	Wendy Lemieux	Robert Pequignot	Paige Vaillancourt
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\* Deceased

# 2014 Annual Donations

The following donations were received between January 1 and December 31, 2014. Every effort to ensure accuracy has been made.

However, if you locate an error or omission, please accept our apologies and notify the Development Office at (860) 496-6719.

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\* Gifts made to the CHH Pink Rose Fund

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Gifts in Tribute provide an opportunity to:

- Honor the memory of a loved one
- Honor a physician or nurse who has touched your life
- Celebrate a special event such as an anniversary or birthday

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*continued on back page*

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- Please consider an annual gift and including CHH in your estate planning.
- Make a secure online donation at [www.charlottehungerford.org](http://www.charlottehungerford.org)
- Call (860) 496-6719 to make a credit card donation payment by telephone.
- Mail a check payable to "CHH" at 540 Litchfield Street, Torrington, CT, 06790.

# 2014 Annual Donations

Continued from page 7

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Mr. Luis Tacaronte

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*In Honor of NWCT Breast Cancer Support Group*  
Janet Hooper

*In Honor of Dr. Jerome Takiff*  
Mrs. Carlene Puzacke and Family

## In Kind

Thanks to the following businesses who gave an in-kind donation gift for the CHH 2014 News Year's Baby and Family.

Candlewood Agway -  
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## FUNDRAISING EVENTS

Charlotte Hungerford Hospital would like to thank the following supporters for all of their generous grants, funding and volunteer time spent assisting the hospital during 2014.

- \$91,683 raised from the 13th Annual CHH Golf Classic to benefit the new Center for Youth and Families
- \$53,846 raised from the CHH Annual Appeal to benefit the CHH Patient Program Fund, Hospital Environment Fund, Patient Support Fund and Employee Care Fund.
- \$37,620 raised from the 4th Annual CHH "Autumn in the Hills" to benefit the new Center for Youth and Families
- \$17,528 raised from the 10th Annual Bunco For Breast Cancer to benefit the CHH Pink Rose Fund
- \$1,300 raised by the CHH Buy-A-Brick Program

*Thank you  
for your generosity.*

## HEALTH GRANTS

- \$1,429,046 from the CT State Department of Mental Health and Addiction Services
- \$653,918 from the Department of Children and Families
- \$471,924 Child First
- \$104,580 from the Office of Victim Services
- \$61,789 from the Susan G. Komen for the Cure CT
- \$20,000 from the Copper Development Association
- \$16,850 from Litchfield Hills Council Torrington Façade Improvement Program

## PROGRAM SUPPORT

- \$14,000 from Auxiliary for Community Health in Winsted for two treadmills for the CHH Cardiac and Pulmonary Rehabilitation programs in Winsted
- \$11,965 from the CHH Auxiliary for new blanket warmers for the Ambulatory Surgery and Radiology Departments, \$5,880 for eight new wheelchairs and \$1,000 for therapy room supplies for the new Center for Youth and Families
- \$1,347 from the Stronger Women Stronger World Event to both the CHH Cardiac Rehabilitation Go Red for Women and Pink Rose Funds

## IN-KIND GIFTS

- Portal Ascent Group donated five Kindle Fire HD devices valued at \$750 for various CHH purposes and a 40-inch Smart HDTV valued at \$500 for the Connections Program at the Center for Youth and Families.
- Creative Cake Pops by Marcy donated Pink Ribbon cake pops for mammogram patients at Kennedy Drive and Winsted Health Center in conjunction with Breast Cancer Awareness Month.
- "Quilts That Care," a non-profit group, donated 60 hand stitched quilts to CHH for cancer patients.
- The Harwinton Florist and Lily & Vine Floral Design donated monthly floral arrangements displayed in the hospital's front lobby.
- Center Congregational Church in Torrington, Immaculate Heart of Mary Church in Harwinton and St. Anthony of Padua Church in Litchfield donated 80 handmade prayer shawls to CHH patients in the Supportive Care Unit.
- Pearl Lovegreen and her sewing group at Meadowbrook Apartments in Norfolk donated over 50 handsewn bears for the PediPals Program.