

Charlotte Hungerford Hospital

Community Report

LEADERSHIP MESSAGE



At Charlotte Hungerford Hospital we spend each day striving to achieve top status on all national, state and regional healthcare performance surveys with a passion to be at the head of the pack. This focus has yielded significant improvements in the quality and safety of our care as evidenced by the "Report Cards" generated by several authorized and qualified organizations, including federal and state government agencies.

In "Patient Care," there are a number of meaningful measures routinely collected and analyzed. Some represent to us points of pride, while others represent challenges for improvement. Because you have entrusted your healthcare to us, it is our tendency to NEVER feel that the work is "good enough." Equally important to us is our deep commitment to holding ourselves totally accountable for your safety and the quality of our work. As you might expect, we also are committed to sharing our results with you, honestly and often.

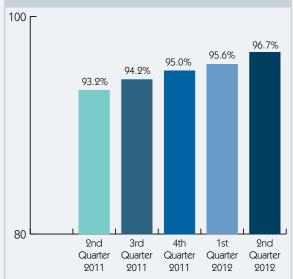
Consistent with this philosophy, all of us at Charlotte Hungerford Hospital want every person who provides, regulates or utilizes our services to feel strongly that our care is safe, effective, patient-centered, timely, efficient and equitable. To achieve care that can be characterized as such requires all hospital and medical staff members to work together and requires hospital leadership to constantly reinforce and support this collaboration. Consequently, more and better information about the safety and quality of care across each of these six characteristics will continue to be developed and shared.

Fortunately, over the last few decades important work has been done to develop measures and increase the capacity to collect and analyze quality and safety data. Still, it can be a daunting task to sift through so many clinical performance measures, some of which may not mean much to the layman.

Nonetheless, it is widely agreed that the Joint Commission is one of the hospital industry's key patient care auditors. And, of the many measures they evaluate, the Patient Safety Accountability Composite Rate is the key statistic that gives readers of their reports a useful measure of the hospital's overall performance over time.

Continuing to improve our performance on this composite score is an important indicator of

Accountability Composite Rate



The Accountability Composite Rate is the degree to which a hospital performs in several clinical areas including surgery, heart failure, outpatient care, heart attack care, and pneumonia. One hundred percent represents maximum performance. This rate is a reflection of Charlotte Hungerford's performance on 53 individual measures and over 10,000 data points.

The rate is compiled as part of the Joint Commission's ORYX National Hospital Quality Measures Initiative and integrates outcomes and other performance data into the hospital accreditation process to support them in their quality improvement efforts.

For more information, visit www.qualitycheck.org.

our quality and safety, and requires coordinated work from our employees and physicians. We are incredibly proud of them and the work in which they are engaged. Below is a description of some of their best work:

Maintaining quality hospitalist care

CHH expanded its Hospital Medicine Department, increasing the number of regular, full-time hospital-based doctors, APRNs and physician assistants who treat patients admitted to the hospital. Hospitalists, who specialize in acute hospital care, manage your care and treatment with your primary care doctor.

Delivering rapid emergency care

An innovative, new model of care was introduced in the CHH Emergency
Department, bringing physicians and physician assistants into the triage function immediately, resulting in more rapid assistance and a huge decrease in time from patient arrival to seeing a physician. In the first three months of its implementation, we have seen an 11 percent decrease on average in our door-to-doctor time as compared to our FY 2012 average. As our

staff becomes more comfortable with this new treatment model, our door-to-doctor time will continue to decrease.

Sustaining Rapid Response Teams

A Rapid Response Team is a group of medical professionals from different specialties and areas of the hospital that come together when called to bring their critical care expertise to a patient's bedside during an emergency with a goal of avoiding a "crisis" situation. Our rapid response team has responded to 145 calls in the last year. This demonstrates our staff recognizing and responding to signs of instability sooner, allowing quick intervention to treat patients, and to stabilize and transfer some patients to a higher level of care if needed.

Introducing heart saving technology

Our Emergency Department has enhanced its cardiac care program by implementing a state-of-the-art hypothermia system. A new "ThermoSuit®," which places the patient in an induced hypothermic state after experiencing a heart attack, uses a water-circulating system that lowers a patient's inner core temperature. Thanks to this revolutionary system, we can cool the body and preserve brain function while the heart is receiving lifesaving treatments. After cooling the patient and providing the immediate emergency treatments, we transfer the patient to one of our tertiary center partners for further care.

Recruiting physician specialists

Special physician recruitment initiatives have resulted in the introduction of new physicians in many critical specialty areas including pulmonary, primary care and joint replacement.

But our improvements continue...We're also investing in new projects and partnerships that will greatly enhance the size and scope of the medical services we offer.

Here's what is coming next:

Torrington area emergency services

One of the principal factors of Charlotte Hungerford's success over the years has been its commitment to continuously update and

continued on page 3

The Charlotte Hungerford Hospital

540 Litchfield Street Torrington, CT 06790 (860) 496-6666 www.charlottehungerford.org

Daniel J. McIntyre

President and Executive Director

John N. Lavieri

Chairman of the Board of Governors

Contents

Board & Medical Staff
Financial Report
Year In Review
Auxiliary, Volunteers, Chaplains 6
Annual Donations

Charlotte Hungerford Hospital Administration

Daniel J. McIntyre President and Executive Director

> John J. Capobianco Vice President, Operations

Mark R. Prete, M.D.

Vice President, Medical Staff Affairs

Susan M. Schapp Vice President, Finance and Treasurer

R. James Elliott Vice President, Technology and Support Services

Brian Mattiello

Vice President, Organizational Development

Board Of Governors

Edward Arum Edwin G. Booth Jr. Frank Buonocore Jr. Gladys Cerruto Richard Dutton, M.D. Stephani Fowler, M.D. David J. Frauenhofer, Esq. Jamie Gregg Nancy Sullivan Hodkoski

Kenrick Hom, M.D. John Janco, Vice Chairman John N. Lavieri, Chairman Diane V. Libby, C.P.A. James O'Leary Michael Patterson Charles W. Roraback, Esq. Andrew Szczepanski, M.D.

Corporators

Edward Arum Edwin G. Booth Jr. Jeffrey Borghesi Charles F. Brower, Esq. Frank Buonocore Jr. Richard D. Calhoun Susan R. Carroll, Ph.D. Gladys Cerruto J. Eric Chadwick Richard Dutton, M.D. Alfred J. Finn, M.D. Bruce Fox David J. Frauenhofer, Esq. Nancy Garfield Paul Grossman Ashbel Gulliver, M.D. Nancy Sullivan Hodkoski John Janco Benjamin Katzin, M.D.*

John N. Lavieri Diane V. Libby, CPA William Marchand Marvin Maskovsky James O'Leary Gail Olsen Catherine Oneglia Michael Patterson Robert Petricone Robert Raleigh Charles W. Roraback, Esq. Guy Rovezzi JoAnn Ryan Tom Scoville Robert Switzgable Isadore Temkin, D.D.S. Stephen Todd *Deceased

Page 2 listings are for persons serving September 30, 2011, through October 1, 2012.

Medical Staff Department Chairs

Maurice Defina, M.D.

Steven Singer, M.D.

Kenrick Hom, M.D.

Hospital Medicine

Elizabeth Whalen, M.D.

Radiation Oncology

Stephen Yoelson, M.D.

Medicine

Chair, Department of

Chair, Department of

Psychiatry

Chair, Department of

Chair, Department of

Chair, Department of

Emergency Medicine

Jeffrey Klein, M.D. Chair, Department of Anesthesia

Lanny Moskowitz, M.D. Chair, Department of Family Medicine

Karen Dettmer, M.D. Chair, Department of Pediatrics

David Stekler, M.D. Chair, Department of Obstetrics and Gynecology Neal Mandell, M.D.

Chair, Department of Radiology

Mustafa Ugurlu, M.D. Department of Surgery Roberta Meltzer, M.D. Chair, Department of Ambulatory Medical Care

Elizabeth Pasko, M.D. Chair, Department of Pathology

Medical Staff

Officers

Nirmal Kathuria, M.D. President Timothy Gostkowski, M.D. President-Elect Donna McHugh, M.D. Secretary-Treasurer

\$105,019,110

\$113,880,767

8,861,657

\$648,336

1,496,290

405,765

109,058

2,659,449

Medical Staff

- Active: 139
- Affiliate: 48
- Community:
- Honorary: 40
- Allied Health **Professionals:** 54

In Memoriam

In fond memory and remembrance of our former board members, co-workers, physicians and friends

> Robert Stewart Briggs, M.D. and Benjamin Katzin, M.D.

Thank you for your service, dedication and commitment to our hospital and all the members of our community. You are forever in our hearts.

For a complete listing of CHH Physicians and Allied Health Professionals, visit www.Charlottehungerford.org or call (860) 496-6725

Financial Report

Condensed Statement of Financial Position September 30, 2012, and September 30th, 2011

	<u>2012</u>	<u>2011</u>
ASSETS		
Cash, accounts receivable, other current assets	\$ 28,025,839	\$ 25,471,279
Assets whose use is limited	25,505,826	22,939,105
Long-term investments	33,807,880	28,762,329
Pledges receivable, net	88,492	169,438
Land, building and equipment, net	37,852,787	39,976,419
Other assets	<u>1,246,228</u>	<u>1,507,940</u>
Totals	\$ 126,527,052	\$ 118,826,510
LIABILITIES AND NET ASSETS		
Current liabilities	\$ 20,098,346	\$ 19,161,658
Long-term liabilities	44,637,027	33,679,002
Net assets	<u>61,791,679</u>	65,985,850
Totals	\$126,527,052	\$118,826,510
Condensed Statement of Activities		
September 30, 2012, and September 30th	ո, 2011	
	<u>2012</u>	<u>2011</u>
REVENUES		
Patient services (net)	\$116,313,832	\$109,579,717
Other Revenue	<u>5,735,128</u>	<u>4,949,386</u>
Total revenues	\$122,048,960	\$114,529,103

\$113,539,466

\$121,882,681

<u>8,343,215</u>

\$166,279

2,102,513

2,415,624

27,952 118,880

Services Rendered

Discharges Patient Days Ancillary Services Emergency Visits	2012 6,338 25,249	2011 6,512 27,425
Patient Days Ancillary Services		
Ancillary Services	25,249	27,425
•		
Emergency Visits		
	40,878	39,535
Behavioral Health Visits	30,978	30,938
Partial Hospitalization & Intensive OP Visits	7,416	6,617
Walk-in Center Visits	11,109	11,961
Ambulatory surgery cases	3,335	3,244
Cardio diagnostic exams	13,840	13,440
CT scan exams	13,030	12,918
Diagnostic radiology exams	41,163	44,089
Laboratory tests 6	575,323	668,903
MRI exams	1,066	957
Nuclear medicine exams	1,222	1,181
Operating room cases	4,060	4,025
PET scans	126	57
Physical therapy treatments	27,475	27,403
Pulmonary function tests	1,710	1,745
Radiology special procedures	1,262	1,259
Radiation therapy	7,940	8,175
Respiratory treatments	38,826	39,353
Sleep Studies	631	641
Speech therapy treatments	773	568
Ultrasound exams	9,170	8,805

EXPENSES

Program services

Gifts & Bequests

OVER EXPENSES

Other

Total expenses

Depreciation, amortization, bond & insurance

Investment Income, Dividends, Gains (losses)

EXCESS (DEFICIENCY) OF REVENUE

NET OPERATING SURPLUS

OTHER INCOME (EXPENSE)

LEADERSHIP MESSAGE

Continued from page 1

improve facilities, technology and equipment. With the ever-evolving healthcare environment and the shift from inpatient to outpatient care, our Emergency Department needs to grow physically, technologically and in the level of personalized care and comfort it provides to patients. To achieve this, plans are under way for a proposed multi-year, renovation and modernization of the hospital's Emergency Department. Plans include an enhanced entrance for walk-in patients and ambulances, a friendly, welcoming waiting area and 27 private treatment rooms, including a GYN room, an orthopedic room, two triage rooms, two resuscitation rooms, several rooms dedicated to behavior health treatment, and four "flex" rooms to help handle high volume peaks.

Northwest Connecticut cancer care services

Charlotte Hungerford Hospital, Yale-New Haven Hospital, and Yale Cancer Center are exploring ways to enhance outpatient cancer services in Litchfield County that would help increase access to care and ensure the efficient, effective and high-quality delivery of a widevariety of cancer services in a single facility. The involved parties anticipate this new collaboration will greatly enhance the existing services patients have come to expect in the local delivery of cancer care. We are simultaneously working to integrate and streamline the center's services and

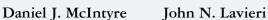
procedures, a process that is anticipated to evolve over the next few months and years.

Shared goals for the new partnership to enhance patient care include building upon the strength of our current physicians and staff, enhancing research and complementary cancer therapies, supporting the expansion of the early detection and breast navigation services and offering greater access to cutting-edge treatment options, technology and drug therapies.

Greater Winsted emergency and medical services

After years of deliberation, the CHH Board of Governors reached the conclusion that the future needs of patients, staff, area physicians and the public will best be met by building a new, easily accessible, and patientfriendly facility on Route 44 on the town line between Winsted and Barkhamsted. This soon-to-be-constructed 19,000-square-foot medical building will permit CHH to offer additional, technologically advanced services to better meet the needs of those it serves, just one mile from its current location on Spencer Street in Winsted. Plans call for the new space to be built within the next two years and accommodate the relocation of existing services including the emergency department, cardiac and pulmonary rehabilitation programs, blood drawing, laboratory, X-ray, digital mammography services, a sleep center,





physician offices and more. A CT scanner is also being proposed for the location.

We hope you are as excited about these steps being taken as we are. Thank you for allowing us to serve you and to share with you our progress and plans for the future.

Respectfully,

Church Alle Artyn

Daniel J. McIntyre
President and Executive Director

John M. Laviers

John N. Lavieri Chairman, CHH Board of Governors

2012 Year In Review

Providing Education & Outreach

■ Educating students about a "Day in the Life of a Patient"

"For students interested in the health professions or hospital-based work, we are committed to being an accessible resource as they explore career fields and want to assure our hospital is an option for them as a future employer."

Stephanie Fowler, M.D.

CHH Board of Governors Member and Event Organizer

CHH and Torrington High School co-sponsored "A Day in the Life of a Patient" educational event to give local high school students an in depth look at all of the different jobs that exist in the hospital setting.



Celebrating Global Earth Day activities

"We are taking steps that are adding up to become important contributions to sustaining the environment in our area while providing us valuable cost savings."

Tim LeBouthillier CHH Community & Public Relations Director

Each year the public is invited to stop and enjoy Earth Day festivities sponsored by the CHH Green Team, a group of staff members who share a desire and commitment to making the hospital a leader in protecting and conserving natural resources.

■ Helping Parkinson's patients "Keep It Movin" with exercise

"Connecting and supporting people in our community affected by chronic diseases is an important part of our mission, and we are pleased to be a part of local outreach and support groups that make a difference."

Brian Mattiello CHH Vice President, Organizational Development

CHH's Physical Rehabilitation Department supported the formation of a new Parkinson's Disease Support Group, offering "Keep It Movin" exercise group sessions designed for patients to encourage exercise, which is crucial for maintaining and improving strength, flexibility and balance.

Celebrating athletes who get "Back in the Game"

"The scholarships we award are our way of recognizing athletes that demonstrated exceptional drive and resilience in the face of adversity and personal injury in their respective sports programs and recovered with determination and success."

Amanda Hill CHH Director of Rehabilitation Services

CHH Sports Medicine and Athletic Training Program awarded its first annual "Back in the Game" \$250 scholarships to six deserving athletes who were injured over the course of their high school athletic career, treated through the hospital's school-based



athletic training program and able to return to the sports they love.

2012 Year In Review

Honoring Caregivers & Supporters

Honoring healthcare providers who make a difference

"Our nurses practice patient care that exemplifies quality and compassion with a dedication and commitment that makes us very proud. This week gives us a wonderful opportunity to say thanks for all you do."

> John Capobianco CHH Vice President, Operations

CHH honored its nurses for their professionalism, leadership and commitment to excellence in patient care. Denise Rainville, R.N., and Mark Dalla Valle, R.N., were awarded the distinction of "2012 Nurse of the Year" for their efforts in advocating, leading and caring for patients.



Recognizing local Emergency Medical Service providers

"EMS providers are an important extension of the Emergency Services and provide critical life-saving treatment in the field. We truly appreciate the efforts of all the volunteer and paid EMS professionals that save lives on a daily basis."

> Paul Rabeuf **CHH EMS Coordinator**

CHH hosted its annual appreciation dinner to recognize and thank local emergency medical service providers for their commitment to the health of our community and its people during national EMS appreciation week.

Highlighting outstanding community service to the homeless

"Ms. Cannavo's dedication and outstanding service has made a lasting impact on the lives of those she serves and those who serve with her."

> Lisa Lynch, M.S.W. Executive Director, Prime Time House

Prime Time House presented Nancy Cannavo, M.S.N., R.N., left, CHH's Supporting Housing and Mental Health Services to the Homeless Program, with its Julia Boulton Scott Award acknowledging her tireless work and advocacy for local individuals experiencing homelessness.



Acknowledging the work of local child advocates

"Whether you are a parent, grandparent, aunt, uncle, neighbor or family friend, most everyone has a child in their life that they care about and want to see happy and healthy. We encourage people to think about how they can help protect the children in their lives and community."

CHH Clinical Manager for Center For Youth and Families Child Advocacy Center



The Child Abuse Investigation Team of Northwest Connecticut (CAIT NW) awarded a Lifetime Achievement Award to Bob Kauffman of Bob's Discount Furniture, the Judicial Award to Geraldine Menn of the Juvenile

Courts, the Professionals Award to staff member Louise Brockway, L.M.F.T., and the Community Service Award to Dr. Lawrence Lee, Pediatric Dentistry.

Improving Technology & Patient Care

Joining Initiatives to reduce preventable conditions and improve care

"We want to do everything possible to ensure that our patients continue to receive the very best outcomes possible. Our participation in this initiative is one way we can be confident that we will improve patient safety, achieve those objectives and provide the highest quality care."

Teresa Fuller, R.N.

CHH Patient Safety Officer

CHH Joined the Hospital Engagement Network (HEN) led by VHA Inc., a national health care network, in a nationwide public-private collaboration focused on reducing preventable harm by 40 percent and preventable readmissions by 20 percent in the next three years.

Introducing new technology to improve patient outcomes

"ThermoSuit treatments can be one of the first critical steps taken for patients resuscitated after cardiac arrest, and are an important element in our coordination of care with Hartford Hospital."

> Brian Kesl, R.N., B.S.N. CHH Emergency Room Manager

The CHH Emergency Room has instituted "Thermosuit," a new treatment option resembling an inflatable bathtub to cool down patients after cardiac arrest that makes a significant impact in the neurological recovery and quality of life after a patient suffers cardiac arrest.



Creating a caring environment for patients and families

"Our new unit provides a comfortable setting that not only allows us to help restore physical health and relieve pain, but provide additional support and comfort to meet the psychological and spiritual needs of patients and their families."

> Donna Feinstein, R.N., B.S.N, M.M., M.S. **CHH Director of Nursing**



CHH opened a new Supportive Care Unit designed to provide more specialized care and comfort to people facing severely life-limiting illness or terminal illness to help reduce physical and emotional burdens through symptom management, supportive counseling, advance care planning and enhanced knowledge and compassion.

Expanding area multi-specialty outpatient medical services

"We are continuing to grow a comprehensive, first class network of outpatient services and offerings in response to the needs of patients in our area."

Debra Olson, R.N., B.S.N, M.S. CHH Service Line and Surgical Services Director

CHH introduced a new Joint Replacement and Orthopedics practice headed by David M. Freccero, M.D., board-certified orthopedic surgeon, offering innovative anterior hip surgery and knee replacements with muscle sparing and smaller incisions to reduce trauma and promote faster recovery times.



Freccero. M.D.

2012 Year In Review

Celebrating Milestones & Progress

Strengthening Board Administration and outreach efforts

"We are fortunate to have such a rich combination of seasoned members who have supported Charlotte Hungerford Hospital for decades and new members who bring fresh points-of-view, ideas and energy to bear in the governance of the institution."

> John N. Lavieri Chairman of the Board of Governors

Three area residents were elected to the Board of Governors of Charlotte Hungerford Hospital. Edwin G. (Chip) Booth Jr., Frank R. Buonocore Jr. and Stephanie Fowler, M.D., came aboard in







Edwin (Chip) Frank Buonocore Jr. Fowler, M.D. Booth Jr.

December to serve two-year terms on the board.

Expanding Wound Care services in Torrington

"We are very pleased with the first year progress and our close knit team, and proud of the service and staff we have assembled to focus exclusively on healing and preventing future wounds for our patients."

> Michael Wildman CHH Wound Care Program Director

CHH Wound Care and Hyperbaric Medicine Center at 7 Felicity Lane celebrated a year serving the community and expanded services with the addition of Darren Winkler, M.D., who specializes in treating foot wounds especially those related to diabetes.



Adding to Sleep Center offerings in Winsted

"Patients should seek help if they do not feel rested after sleeping, experience irregular breathing, snore loudly or have a headache when they wake up as left untreated, obstructive sleep apnea can lead to serious health consequences, including heart disease, hypertension, diabetes and fatigue-related accidents."

Natalya Thorevska, M.D. Medical Director, CHH Sleep Lab

CHH Winsted-based Sleep Center welcomed Natalya Thorevska, M.D., board certified in sleep medicine, pulmonary medicine and critical care medicine as its new medical director and is expanding its offerings to include more comprehensive sleep disorder-related studies and treatment.



Improving access to front circle courtyard

"It is our hope that our new tree will celebrate the memory and history of our original tree and what it meant to all of us, and at that same time symbolize a new beginning and positive look to the future for our hospital campus."

CHH Director of Community and Public Relations

CHH completed a landscape renovation and beautification project of the hospital's front circle courtyard that included the planting of a new white oak tree, leveling and grading, wider more accessible pathways, the



relocation of the flag poles and installation of new signage.

GIFTS & SUPPORT

Local Free Spirit Lady Harley Riders donated \$4,000 to the Center For Cancer Care Fund, Inc., raised at their annual fall fundraiser.



Auxiliary For Community Health Donated a new Welch Allyn Headlight, Cardiac Rehab treadmill, and a tonometer and ring cutter valued at over \$10,000 to CHH Winsted Operations.





Supporters of the Center For Cancer Care Fund held their first annual golf tournament raising \$60,000.



Stepping up for those in need...One thousand Caregivers...

CHH employees, physicians, volunteers and board members truly live the hospital's mission in so many ways. They donated and supported many causes during 2012. Here is a sampling of their amazing and unending generosity.

- More than 350 toys and gift certificates for over 120 children in CHH and Salvation Army outreach programs
- 500 items of food for local food pantries and the United Way
- Blankets and clothing for local homeless shelters and annual Homeless Connect event
- Clothing, supplies, and animal food for those affected by Hurricane Sandy in NY, NJ and CT
- Stuffed animals for those affected by the tragedy in Sandy Hook, CT



Employee Service



Aldo Tartaglino with 40 and Nancy Goodwin with 45 years of service.

CHH paid special thanks to 144 of its full-time, part-time, and per diem staff celebrating milestone anniversaries at its annual employee service recognition dinner, including 13 with 25 years of service, five celebrating 30 years, seven celebrating 35 years, two celebrating 40 years and three celebrating 45 years of service.

"This is a wonderful opportunity for us to formally thank our employees for their loyal service. Whether they are celebrating five or 40 years at Charlotte Hungerford, it is evident that we are all proud of their accomplishments," said Brian Mattiello, Vice President, Organizational Development.

Charlotte Hungerford Hospital Auxiliary

2012 was another busy year for the Charlotte Hungerford Hospital Auxiliary whose 23 board members and hundreds of member supporters gave their support and time by raising money through the operation of the CHH Gift Shop, membership dues, special vendor sales, special events, the Artist of the Month Program and a holiday season's greetings promotion.

The auxiliary delivered its third \$10,000 installment of its \$50,000 pledge to the hospital's information technology initiative and participated in and pledged \$1,000 to the CHH Front Circle Revitalization Project. The auxiliary also approved a request for \$15,000 toward the purchase of new chairs for the hospital cafeteria and \$10,000 for an infant warmer with a resuscitator system for Maternity Services. In addition, the auxiliary awarded 12 \$1,000 scholarships to students entering the medical field including the Dr. Alfred Febro Scholarship and one in memory of Joseph Curi, M.D.

The auxiliary held several successful fundraisers including a murder mystery dinner, which was attended by 160 people. Thanks to the CHH physicians and nurses who joined in the fun. The annual fashion show was attended by 185 women with fashions provided by Dress Barn. Thanks as well to the numerous local businesses and organizations who donated items to the very profitable raffle.

The CHH Gift Shop continues to serve the public and hospital employees with a wide range of unique and wonderful products, jewelry, toys, clothing and accessories. Please stop by during normal hospital visiting hours and support this wonderful place for fine gifts and clothing.



Members of the 2012 CHH Auxiliary Board of Directors enjoy the annual fashion show.



In loving memory of Joann Taylor

"Joann's gifts of laughter, friendship and love will always be with us at Charlotte."

CHH and the auxiliary held a memorial ceremony for Joann Taylor, a longtime hospital employee, auxiliary member and friend. A plaque and two photos of the Outer Banks, N.C., were dedicated in her memory and honor.

Our Volunteers And Chaplains

Charlotte Hungerford Hospital volunteers assist staff and patients at the front desk, gift shop, dietary, patient transport and the TLC Program at the hospital and its off-site locations. We are grateful to our many dedicated volunteers and

chaplains who work with us throughout the year. If you would like to volunteer, please call $(860)\ 496\text{-}6349$.

Helen Alling Father Peter Aduba Rev William Ashburn Peter Baker Lauren Bakula Patrice Baron Michele Bellody Ashley Benedetto Haley Bergs Daphne Bobinski Earlene Boden Philip Borrelli Donna Burdick Anne Busa John Busa Lois Canciani Annette Caputi Pastor Don Carpenter Sarah Castro Jennifer Chamberlain Rev Bobbie Chapman Diana Chasse Kim Clark Sally Coleman Barbara Coppinger Loretta Crowley Deborah D'Angelo Christopher Danielczuk Margaret Davfield Nancy Derwitsch Martha Dickinson Gemma DiMauro Barbara Dobos Clarise Doolittle

Jessica DosSantos Shannon Doyle Joseph Dungan Ellen Durstin Rabbi Joseph Eisenbach Michael Ellis Ann Ferencak Gabriella Finello Joyce Fritz Linda Generali Rick Giannetta Victoria Girardin **Judith Goddard** Helen Gozemba Sister Rosemarie Greco Betty Greeley Larry Grenier Wade Hampton Mari Haueisen Carol Heidenreich Elaine Hinchliffe Jennifer Hislop Christine Hricko Joyce Iffland Carolyn Ingoldsby Peggy Isely James Italia Kimberly Jackman **Emily Janice** Lia Jankauskas Shirley Johnson Krim Juhas Benjamin Katz

Martha Kelley Karen Kenagy Susan Kendall Marissa Klein Evelyn Klens Kathy Klimkosky Marina Koszalka Barbara Kreidwise Lillian Kuehl Patti Kwashnak Robert Ladenheim Rebecca Lamoin Nicholas Lamothe Martha Leach Wendy Lemieux Joan Lifrieri Bertha Lobdell Rose Marola Kylee Mattiello Kelley McCahill Andrea McCormick Claire McDonald Jean McGarrity Janet McLeod Art McNamara Marla Michaud Janice Morando Lois Moraski Marie Mordeszewski Catherine-Angela Mosey Priscilla Mosimann Alice Muik

Shirley Murack

Frankee Murray Angela Natterman Regina Neri Maureen Nikora Kelly O'Halloran Jeanne Orie Rose Osborne Mary Ann Pangilinan Donald Pardon Frankie Pardon Carol Parnell Betty Patrick Marion Perosino Delma Perry Patricia Petrella Amanda Phelps George Piper Muriel Popham Edward Potter Dorothy Poulsen Erick Poulsen Elizabeth Quartiero Peter Quintard Adele Reale Barbara Riiska Mary Ann Ring Karley Rivera Dolores Roberts Joseph Robinson Molly Roraback Elsie Rossi Julie Rusiecki

Ashley Rykhof

Diane Salius Shirley Seger James Seitz Skyla-Mae Serkey Cherie Shanley Katelyn Shemms Jayne Sholtis Helen Simmons Sarah Sottile Rita Spino Downey Stancs Katie Stillson Rosalie Strano Erzsebet Takacs Irene Tartaglino Aileen Taveras Joanne Tierney Victoria Trivella Father Robert Tucker Robin Turpin Maria Vasko Janet Vater Harriet Vergaro Patricia Walker Esther Walters Betsy Werner Linda Whipple Barbara Williams Brittany Wilson Mary Yorker Nancy Zega Molly Zepp Marie Zordan

2012 Annual Donations

The following donations were received by The Charlotte Hungerford Hospital between January 1 and December 31, 2012. Every effort to ensure the accuracy of the donor list has been made. However, if you locate an error or omission, please accept our apologies and notify the

Development Office at (860) 496-6725. Donations made to The Center For Cancer Care Fund, Inc., are accepted and acknowledged by The Community Foundation of Northwest Connecticut at (860) 567-4175.

Anonymous Mr. & Mrs. Robert W. Good

General Donations

Up to \$50,000

Torrington Savings Bank

Up to \$25,000

Litchfield Insurance Group

Up to \$10,000

Campion Ambulance ConnectiCare, Inc. William J. & Julia K. Czapor Trust O'Brien, Tanski & Young Shipman & Goodwin Dr. Andrew Szczepanski & Dr. Donna McHugh Union Savings Bank

Up to \$5,000

American Adjustment Bureau ARC New England Ascend Healthcare Systems, LLC Mr. & Mrs. Thomas P. Barron Mr. & Mrs. Edwin G. Booth Jr. Bradley, Foster & Sargent Building One Facility Services, LLC Carmody & Torrance, LLP Gladys Cerruto Connecticut Mutual Holding Company Dr. James F. Devanney Doyle's Medical Supply Joseph & Barbara Ellis EMC Corporation Geer Woods, Inc. Dr. & Mrs. William A. Handelman Hartford Hospital Mr. & Mrs. John N. Lavieri Litchfield Bancorp Tony Longhi Dr. Michael C. Magnifico Daniel J. McIntyre
Morrison Healthcare Food Services, NE
Mr. & Mrs. Declan Murphy Northwest Community Bank Northwest Hills Credit Union NWCT Emergency Medicine, PC Anonymous Resources Management Corp. The Rusckowski Family Dr. Terrence Ryan
& Dr. Elizabeth Whalen
Spectrum Healthcare Torrington, LLC
TCP Integrated Electronic Systems

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- \$1,483,385 from the CT State Department of Mental Health and Addiction Services
- \$673,543 from the Department of Children and Families
- \$104,584 from the Office of Victim Services
- \$12,200 from Winsted Auxiliary for Community Health for equipment for CHH services based in Winsted
- \$10,000 from the CHH Auxiliary for CHH information technology
- \$8,400 from the Keroden Designated Fund of NWCT Community Foundation - Nursing Education
- \$5,000 from Big Y Supermarket for the CHH Pink Rose Fund
- \$5,000 from an anonymous donor for the CHH Men's Health Program
- \$4,000 from CT Challenge to support the CHH Cancer Survivors Day
- \$1,500 from the Miles for Moe Foundation and individual donors for the CHH Pedi-Pals Program

FUNDRAISING EVENT RESULTS

- \$92,600 raised from the 11th Annual CHH Golf Classic to benefit Case Management, Social Work, and Outpatient Rehabilitation Services
- \$97,025 raised from the 9th Annual Tour of the Litchfield Hills to benefit the Center For Cancer Care Fund, Inc.
- \$75,000 raised from the CHH Annual Appeal to benefit Thermosuit technology in the Emergency Department
- \$63,000 raised from the 1st Annual Golf Tournament to benefit the Center For Cancer Care Fund, Inc.
- "Autumn in the Hills" to benefit the Front Circle Beautification Project \$36,000 raised from the 3rd Annual "Butterfly Affair" to benefit the Center For Cancer Care

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- Fund, Inc. \$16,000 raised from the 8th Annual Bunco For
- Breast Cancer to benefit the CHH Pink Rose Fund \$12,000 raised from the 3rd Annual "St. Patrick's Day Dinner" to benefit the Center For Cancer Care Fund, Inc.
- \$ 4,650 raised from the CHH Grateful Patient Program
- \$4,000 raised by the "Free Spirit" Women's Bikers Group to benefit the Center For Cancer Care Fund, Inc.
- \$1,200 raised by the CHH Buy-A-Brick Program

In-kind Gifts

- Portal Ascend Group donated five Macintosh iPads with covers valued at \$3,200.
- Rebecca Sweeney donated 100 stuffed animals for the CHH Pedi-Pals Program.
- Friendship Baptist Church in Litchfield donated 24 Build-A-Bears to the CHH Pedi-Pals Program.
- Quilts That Care, a non-profit group, donated four hand-stitched quilts to CHH for vancer patients.
- The Colonial Greenhouse, LLC, The Harwinton Florist and Lily & Vine Floral Design donated monthly floral arrangements displayed in the hospital's front lobby.

Thank you for your generosity.