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# Charlotte Hungerford Hospital Community Report

## PRESIDENT'S MESSAGE

Dear Community Members,

During the last decade, our hospital family has worked extremely hard to live up to your expectations of us. Please take a moment to consider our latest "Report Card":

■ We have achieved and maintained an A+ score in compliance with Joint Commission Standards of Care for nine consecutive years! Are we perfect? Certainly not, but our passion to become perfect in your eyes, is the fuel that keeps us going strong! You can rightfully expect that although our safety and quality scores are very high, we shall keep on working to meet your expectations.

■ During these last 10 years, we have been very fortunate in recruiting more than 50 new and outstanding board certified and board eligible specialists, primary care doctors and emergency physicians to complement our more than 130 medical staff members, bringing our active and affiliated staff count to 180 physicians.

■ We have introduced a new hospitalist service, thereby providing 24 hour per day, seven day per week, immediate medical support for our patients, nurses, technicians and all other members of our caregiver team. Now that this essential service is in place, you will see our progress as we work together to make this hospitalist service the best one in Connecticut's community hospitals. Hospitalists are physicians carefully trained in inpatient hospital medicine. They manage the care of admitted patients, with consent from patient's primary care physician or specialist.

■ We have also introduced a national "Best Practice" referred to as a Rapid Response Team. This team, consisting of hospitalist physicians, nurses, respiratory therapist and patient care technicians, responds to ANY unexpected or unusual changes in a patient's condition and can be called into action immediately, by ANY member of the medical staff, hospital staff, the patient or the patient's family.

■ Our cardiologists, emergency physicians, physician assistants, nurses and technicians, working closely with Hartford Hospital's Cardiology Service and our local emergency medical technicians, continue to maintain one



of the highest heart attack survival rates in the country. In a study of 600 hospitals, patients stabilized at CHH and transferred to Hartford Hospital had a survival rate of 99.4 percent.

■ Our Cancer Center and Oncology Service on Kennedy Drive consists of some of the best medical and radiation oncologists in New England. This incredible staff, assisted by our outstanding technical and support staff, and coupled with the most advanced cancer care technology, give our Northwest Connecticut residents the confidence they need to receive their care right here in their community. In fact, The CHH Center for Cancer Care, through our medical oncologists, manages as many as a dozen research projects at any one time, an activity which is uncommon to most community hospital cancer centers.

■ Although we are fortunate to have such a highly skilled medical staff and hospital staff, there are certain illnesses and traumas that require resources beyond that which community hospitals can afford, simply because community hospitals just do not have the volume of patients with these illnesses and traumas. Consequently, our medical staff and hospital have created well-functioning partnerships with teaching hospitals and specialty hospitals so that when our part is done, we can provide our patients with further access to care options. Examples of our partnership pathways include Hartford Hospital for Cardiac and Stroke Care, University of Connecticut Health Center for Neonatology Critical Care

and Connecticut Children's Hospital for Pediatric Critical Care. We anticipate that we shall have in place similar partnerships for cancer care and women's health care by 2013.

■ During the last decade, we have invested more than \$25 million in medical technology, information technology and physical plant improvements. During the next five years, we shall invest another \$25 million in the same types of expenditures. We invest all of this money so that you and your families can receive exemplary care, right here! We fully understand the added hardship of having to be transported to an unfamiliar environment an hour or more away.

■ The physician recruitment work that was done in 2011 will result in some excellent new physicians, specialists and primary care, joining our hospital family in the summer of 2012. As summer approaches, we shall have much more to say about them!

■ We continue to have one of the strongest infection control programs in Connecticut, holding our overall infection rate to 1 percent. This compares very favorably to other in-state hospitals. Many thanks to our medical and hospital staffs for their unwavering support!

■ Our nursing and clinical staff have initiated a major restructuring effort focusing solely on safety and patient satisfaction. This includes additional support for our patients, reducing noise on our patient care units, and using "smart" phones to be more responsive and attentive to patient needs.

As members of the Charlotte Hungerford Hospital family, we take our work very seriously. Our mantra remains, "we are here to bring hope and comfort to our ill and injured," just as our founder, Uri Hungerford envisioned. We appreciate your patronage and confidence in us, and we shall try very hard to meet your expectations!

Respectfully,

Daniel J. McIntyre, President

The Charlotte Hungerford Hospital  
540 Litchfield Street  
Torrington, CT 06790  
(860) 496-6666  
www.charlottehungerford.org

Daniel J. McIntyre  
President and Executive Director  
John N. Lavieri  
Chairman of the Board of Governors

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# Charlotte Hungerford Hospital Administration

**Daniel J. McIntyre**  
President and Executive Director

**Mark R. Prete, M.D.**  
Vice President, Medical Staff Affairs

**R. James Elliott**  
Vice President, Technology and Support Services

**John J. Capobianco**  
Vice President, Operations

**Susan M. Schapp**  
Vice President, Finance and Treasurer

**Brian Mattiello**  
Vice President, Organizational Development

## Board Of Governors

Edward Arum	John Janco, Vice Chairman
Gladys Cerruto	John N. Lavieri, Chairman
Richard Dutton, M.D.	Diane V. Libby, C.P.A.
David J. Frauenhofer, Esq.	James O'Leary
Jamie Gregg	Michael Patterson
Paul Grossman	Charles W. Roraback, Esq.
Nancy Sullivan Hodkoski	Andrew Szczepanski, M.D.
Kenrick Hom, M.D.	

## Corporators

Edward Arum	John N. Lavieri
Edwin G. Booth Jr.	Diane V. Libby, C.P.A.
Jeffrey Borghesi	William Marchand
Charles F. Brower, Esq.	Marvin Maskovsky
Frank Buonocore Jr.	James O'Leary
Richard D. Calhoun	Gail Olsen
Susan R. Carroll, Ph.D.	Catherine Oneglia
Gladys Cerruto	Michael Patterson
J. Eric Chadwick	Robert Petricone
Richard Dutton, M.D.	Robert Raleigh
Alfred J. Finn, M.D.	Charles W. Roraback, Esq.
Bruce Fox	Guy Rovezzi
David J. Frauenhofer, Esq.	JoAnn Ryan
Nancy Garfield	Tom Scoville
Ashbel Gulliver, M.D.	Robert Switzgable
Nancy Sullivan Hodkoski	Isadore Temkin, D.D.S.
John Janco	Stephen Todd
Benjamin Katzin, M.D.	

Page 2 listings are for persons serving September 30, 2010, through October 1, 2011.

## Medical Staff Department Chairs

Daniel Coelho, M.D. <i>Chair, Department of Anesthesia</i>	Maurice Defina, M.D. <i>Chair, Department of Emergency Medicine</i>
Frank Crociata, M.D. <i>Chair, Department of Family Medicine</i>	Steven Singer, M.D. <i>Chair, Department of Psychiatry</i>
Karen Dettmer, M.D. <i>Chair, Department of Pediatrics</i>	Stacy Taylor, M.D. <i>Chair, Department of Hospital Medicine</i>
Stefanie Durstin, M.D. <i>Chair, Department of Obstetrics and Gynecology</i>	Elizabeth Whalen, M.D. <i>Chair, Department of Radiation Oncology</i>
Neal Mandell, M.D. <i>Chair, Department of Radiology</i>	Stephen Yoelson, M.D. <i>Chair, Department of Medicine</i>
Mustafa Ugurlu, M.D. <i>Department of Surgery</i>	
Roberta Meltzer, M.D. <i>Chair, Department of Ambulatory Medical Care</i>	
Elizabeth Pasko, M.D. <i>Chair, Department of Pathology</i>	

## Medical Staff Officers

Andrew Szczepanski, M.D.  
*President*

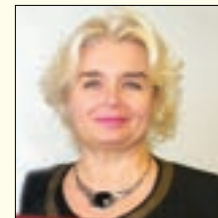
Nirmal Kathuria, M.D.  
*President-Elect*

Donna McHugh, M.D.  
*Secretary-Treasurer*

## Co-Physicians Of The Year



**Jeffrey Klein, M.D.**  
*Anesthesiologist*



**Elizabeth Lach-Pasko, M.D.**  
*Pathologist*

## Medical Staff

- Active: 133
- Affiliate: 42
- Allied Health Professionals: 53
- Community: 2

For a complete listing of CHH physicians, visit [www.Charlottehungerford.org](http://www.Charlottehungerford.org) or call (860) 496-6544.

## Financial Report

### Condensed Statement of Financial Position September 30, 2010, and September 30, 2011

	<u>2011</u>	<u>2010</u>
<b>ASSETS</b>		
Cash, accounts receivable, other current assets	\$ 25,471,279	\$ 20,414,902
Assets whose use is limited	22,939,105	23,672,194
Long-term investments	28,762,329	30,690,384
Pledges receivable, net	169,438	282,069
Land, building and equipment, net	39,976,419	41,562,230
Other assets	<u>1,507,940</u>	<u>1,057,280</u>
<b>Totals</b>	<b>\$ 118,826,510</b>	<b>\$ 117,679,059</b>
<b>LIABILITIES AND NET ASSETS</b>		
Current liabilities	\$ 19,161,658	\$ 16,564,587
Long-term liabilities	33,679,002	42,572,888
Net assets	<u>65,985,850</u>	<u>58,541,584</u>
<b>Totals</b>	<b>\$118,826,510</b>	<b>\$117,679,059</b>

### Condensed Statement of Activities September 30, 2011, and September 30, 2010

	<u>2011</u>	<u>2010</u>
<b>REVENUES</b>		
Patient services (net)	\$109,579,717	\$103,193,652
Other Revenue	<u>4,949,386</u>	<u>5,277,783</u>
Total revenues	\$114,529,103	\$108,471,435
<b>EXPENSES</b>		
Program services	\$105,019,110	\$100,583,969
Depreciation, amortization, bond & insurance	<u>8,861,657</u>	<u>8,313,194</u>
Total expenses	\$113,880,767	\$108,897,163
<b>NET OPERATING SURPLUS</b>	<b>\$648,336</b>	<b>(\$425,728)</b>
<b>OTHER INCOME (EXPENSE)</b>		
Investment Income, Dividends, Gains (losses)	\$ 1,496,290	\$ 1,996,464
Gifts & Bequests	\$ 405,765	\$ 127,644
Surgical Associates of Litchfield County	\$ 0	(\$ 264,625)
Other	\$ 109,058	\$ 119,337
<b>EXCESS (DEFICIENCY) OF REVENUE OVER EXPENSES</b>	<b>\$ 2,659,449</b>	<b>\$ 1,553,092</b>

## Services Rendered

	<u>2011</u>	<u>2010</u>
<b>Discharges</b>	6,512	6,438
<b>Patient Days</b>	27,425	27,979
<b>Ancillary Services</b>		
Emergency Visits	39,535	38,593
Behavioral Health Visits	30,938	30,411
Partial Hospitalization & Intensive OP Visits	6,617	5,773
Walk-in Center Visits	11,961	11,519
Ambulatory surgery cases	3,244	3,357
Cardio diagnostic exams	13,440	12,800
CT scan exams	12,918	12,786
Diagnostic radiology exams	44,089	43,543
Laboratory tests	668,903	695,317
MRI exams	957	850
Nuclear medicine exams	1,181	1,304
Operating room cases	4,025	4,031
PET scans	57	60
Physical therapy treatments	27,403	23,149
Pulmonary function tests	1,745	1,680
Radiology special procedures	1,259	1,281
Radiation therapy	8,175	8,683
Respiratory treatments	39,353	35,061
Sleep Studies	641	585
Speech therapy treatments	568	672
Ultrasound exams	8,805	8,515

# Planning for the future, one patient at a time...

The Charlotte Hungerford Hospital (CHH) Board of Directors, staff, volunteers and physicians are pleased to provide you with a summary of our recently adopted strategic plan for the next five years. This plan will guide the hospital's work in effectively carrying out our roles and responsibilities aimed at advancing health and healthcare in Northwest Connecticut. The promise of creating this shared vision and working to accomplish a common mission, is the opportunity to move forward together beyond the sum of what any one of us can accomplish alone.

The development of this plan has reinforced our belief in both the strength each employee, provider and volunteer brings to the hospital, and the critical role of partnership and collaboration in our healthcare network. It also affirmed that the hospital is stable and well-positioned for growth

and development, despite the rapidly and ever-changing healthcare environment.

This strategic plan provides a broad roadmap for the hospital and is intended to be a dynamic and integrated effort. The overarching goals, which many hands and talents will help achieve, provide a balanced framework of what needs to be done by us to reach our vision and fulfill our mission. The plan contains objectives and strategies committing us to leadership, advocacy and quality in healthcare.



## STRATEGIC IMPERATIVES

### Strategic Plan Summary

Any strategic plan's success is built on a clear sense of mission and a well-articulated vision statement that essentially describes a desired state for the hospital five years into the future and a collection of values to guide the work. Affirmed by the CHH Board of Governors, senior management and physician community, the following mission and vision statements provide the overarching framework to this strategic plan.

#### MISSION

*The primary mission of The Charlotte Hungerford Hospital is to provide access to quality, compassionate, affordable healthcare for the people of Northwestern Connecticut.*

#### VISION

*To have grown and developed as a vibrant, independent, community-based health care network serving as the provider of choice for the 100,000 lives in our service area, delivering a comprehensive array of healthcare programs and services directly, or in partnership with others.*

To accomplish this mission and vision and remain a vibrant and independent community-based hospital requires a clear focus on sustaining and increasing certain competitive advantages and in carefully evaluating the conditions that influence our long-term success. Fortunately, in our planning process, it was made abundantly clear that CHH is a stable and well-positioned hospital with a distinct opportunity to grow and develop.

However, it was also made clear that the opportunity for growth and development can only be grasped if we effectively address and meet several challenges, both existing and anticipated. From this finding emerged five strategic imperatives for which there was common interest and agreement among CHH's stakeholders, including:

- **Invest in quality and strengthen the product**  
Achieve what it takes to be recognized as a high quality hospital and a provider of clinical services that is comprised of the best human and technological resources available.
- **Think patient experience and loyalty**  
Take all necessary steps to be perceived as a

hospital attuned to its community, possess a strong public and self image and be the provider of choice and the hospital that people first think of when they need hospital-level of care.

- **Build team, integration and shared responsibility**

Create a positive work environment and effective care-giving through the recruitment, retention, support and development of staff, including managers and directors, and the establishment of partnerships, collaborations and models of physician-hospital integration.

- **Remember the environment matters**

Update facilities and non-clinical technology and equipment to ensure our staff has a physical workplace that supports safe care delivery and patients and their families experience comfort and convenience.

- **Stay wedded to low-cost structure**

Assure the hospital's financial health so that it may pursue its healthcare mission on a long-term basis, provide high quality service and be able to adapt to the changes in the healthcare environment.

## STRATEGIC PRIORITY AREAS

Using the above five imperatives as the basis for framing our strategic work initiatives, five corresponding strategic priority areas were selected. These strategic priority areas contain 16 specific strategies and 47 different measurements to assure success. These strategies and measurements will be routinely monitored and reported on throughout the life of this plan. The strategic priority areas and corresponding goal statements are as follows:

#### Strategic Priority Area 1

##### Clinical excellence and quality of care improvements

Goal: CHH will be recognized as a high quality hospital and a provider of clinical services that is comprised of the best human and technological resources available.

#### Strategic Priority Area 2

##### Confidence in care

Goal: CHH will be perceived as a hospital attuned to its community, possess a strong

public and self image and be the provider of choice and the hospital that people first think of when they need hospital-level of care.

#### Strategic Priority Area 3

##### Organizational and partnership development

Goal: CHH will create a positive work environment and effective care-giving through the recruitment, retention, support and development of staff and organizational leaders and the establishment of partnerships, collaborations and models of physician-hospital integration.

#### Strategic Priority Area 4

##### Patient environment and infrastructure enhancement

Goal: CHH will update its facilities and non-clinical technology and equipment to ensure our staff has a physical workplace that supports safe care delivery and patients and their families experience comfort and convenience.

#### Strategic Priority Area 5

##### Strengthen financial health

Goal: CHH will assure the hospital's financial health so that it may pursue its healthcare mission on a long-term basis, provide high quality service and be able to adapt to the changes in the health care environment.

To achieve the full potential of this plan, every individual, department, program and partnership associated with CHH must understand their connection with the plan. Some initiatives flowing from this will be undertaken hospital-wide; many others will rest with the dedicated individuals throughout the organization in what they do every day. We look forward to implementing our plan with vigor and passion. We owe it to ourselves and, most importantly, to those we serve, to do no less.



# 2011 Year In Review

## PERSONALIZED ATTENTION

*Charlotte will provide personalized attention from a well functioning and compassionate healthcare team who know you and the community and want to give you great care and promote your healthy living.*

■ Three CHH nurses were awarded the distinction of "Nurse of the Year" for 2011. This award is given annually and nominees are chosen by their peers who represent the very best in care with a dedication and commitment to patients. Recipients were Barbara Tousey, R.N., Janet Hooper, R.N., B.S.N., O.C.N., and Leslie Rebecchi, R.N.



■ Results were announced from a three-year study of the Center for Cancer Care's radiation oncology patients that received an overall 71 percent return rate. One hundred percent of patients who responded to the surveys gave the highest rating for overall care, would recommend the service to others and felt privacy was protected.

■ Thanks to the CHH Auxiliary, patients and visitors can enjoy a more comfortable waiting area in the hospital's Radiology Department. A generous gift allowed for the purchase of new furniture given in memory of two former members and hospital supporters Joyce Tino, past Auxiliary President and Helen Weingart, long time dedicated Auxiliary member.



■ Twenty students from the Lewis Mills High School boys basketball team became CPR certified, thanks to CHH education specialists who are registered American Heart Association regional faculty members. The educators volunteered their time to teach the Saturday class, which provided students with hands-on training and resources.

■ Responding to local needs, the CHH Behavioral Health Department created the first program in Litchfield County to exclusively serve adolescents with dual diagnosis disorders. During its first year, the program served more than 40 adolescents in over 700 individual, family and group counseling and therapy sessions.

## ADVANCED TECHNOLOGY

*Charlotte will provide many equivalent procedures, technology and expertise that large health centers do, but at a convenient, safe and comfortable location.*

■ The CHH Center for Cancer Care opened a 2,200 square foot addition, which features a new IGRT capable linear accelerator for radiation cancer treatments at its 200 Kennedy Drive location in Torrington. This provides local access to the best and most comprehensive therapy and treatment approaches available today, including faster treatments and improved patient comfort.



■ The Auxiliary For Community Health in Winsted donated \$90,000 to the Emergency Department at Hungerford Emergency

and Medical Care at 115 Spencer Street in Winsted for innovative new patient equipment and monitoring systems. These include a fully integrated, computer-based system that records and tracks a patient's cardiac rhythm and vital signs and a video laryngoscope that provides a clear view of the airway, enabling quick intubation and lifesaving protection.



■ Charlotte Hungerford Hospital completed its Health Information Exchange (HIE), joining an elite group of progressive health caregivers. HIE is state-of-the-art technology that provides patients and physicians with comprehensive access to their personal medical history by simultaneously connecting data and enhancing communication across the continuum of care.

## SPECIALIZED PARTNERSHIPS

*Charlotte will have the partnerships necessary for highly specialized services in order to create seamless treatment and rapid transfer so you get the care you need.*

■ The Connecticut Affiliate of the Susan G. Komen For The Cure® awarded CHH a \$65,000 grant to increase outreach efforts and breast cancer screenings for women in Northwest Connecticut. This critical grant support provides funding to assist many uninsured and underinsured women who do not qualify for state or federally funded free breast screening programs.

■ The CHH Center for Cancer Care joined the CT Challenge Cancer Support Partnership Network that will help it provide supportive care resources for cancer survivors, including sponsoring outreach programs and building a community of support.

■ CHH sponsored two performances by the professional theater



group "Food Play" for 3,200 area school children at the Warner Theatre to empower them with skills to grow up healthy and fit.



CHH helped found "Fit Together," a coalition of northwest Connecticut-based healthcare, education and social service organizations, with a mission to build the healthiest kids, families and communities through sustainable strategies that foster healthy eating and active living.

■ CHH and the CT Chapter of the American Parkinson Disease Association joined to form a support group at Torrington's Sullivan Senior Center for patients to share common experiences. The group is the first of its kind in the Northwest Corner.

■ The CHH behavioral health department's adult outpatient program formed a collaboration to co-locate an adult therapist from its team at the Community Health and Wellness Center's Migeon Street location.

# 2011 Year In Review

## COMMITTED PHYSICIANS

*Charlotte will have the partnerships necessary for highly specialized services in order to create seamless treatment and rapid transfer so you get the care you need.*

■ William F. Polito, M.D, a surgeon at CHH since 1985, became the Medical Director of Wound Care Services and the new CHH Center For Wound Care and Hyperbaric Medicine on Felicity Lane. He ensures that patients receive outstanding, professional, and courteous attention in a timely fashion. Charlotte Hungerford Hospital opened the center as an off-campus outpatient service, offering specialized treatment for problematic new and chronic or non-healing wounds.



■ James Devanney, M.D., and Johnny Chang, M.D., of CHH Adult and Pediatric Urology, utilize contact lasers while performing prostate surgery that eliminate the need for hospital stays and help to minimize blood loss.



■ Mark Prete, M.D., Vice President of CHH Medical Affairs and Major in the U.S. Army Reserves, served a three-month deployment to Mosul, Iraq, with the 256th Combat Support Hospital (CSH). He was one of two emergency medicine physicians deployed to a combat sector in support of operational military medicine treating U.S. soldiers, contractors, Iraqi coalition members and some Iraqi nationals.



## ACCREDITATIONS & AWARDS

■ The hospital's 2011 "Service Excellence Award" was given to a team of employees who implemented Barcoded Medication Verification (BMV) and Transfusion Administration Record (TAR) programs. The honorees, Anne Vilhotti, Charlene Roesing, Sarah Fogg and Donna Denza, were praised for their commitment to exceptional quality of care and service to hospital patients and family members.



■ CHH Blood Gas Laboratory was awarded accreditation from The Joint Commission for demonstrating a dedication to continuous compliance with The Joint Commission's national standards for healthcare quality and safety in laboratories.

■ CHH Regional Sleep Laboratory was awarded accreditation from the American Academy of Sleep Medicine for demonstrating a commitment to providing quality diagnostic services and for the longitudinal management of sleep patients.

■ The CHH team of food service providers was honored as "Regional Account of the Year" of the Northeast region by their colleagues at Morrison Healthcare Food Services. Competing against 38 hospitals from New York to Maine, CHH received this five star designation based on the quality of service and culinary offerings, patient satisfaction scores and budget performance.



■ CHH Center For Youth And Families was awarded accreditation from the National Children's Alliance for demonstrating a dedication to providing and ensuring effective, efficient and consistent delivery of services to victims of child abuse and their family members since 1999.



Charlotte Hungerford Hospital  
**Center for Cancer Care**

200 KENNEDY DRIVE • TORRINGTON CT • (860) 489-6718



## 2011 Survivorship Program Outreach

The CHH Survivorship program offers patients who have completed chemotherapy and radiation the opportunity to meet with a nurse practitioner to review follow-up and end-of-treatment plans and discuss nutrition, exercise and support groups. This program is made possible by a grant from CTChallenge.

<b>2,506</b>	Number of survivors that benefitted from our programs
<b>1,737</b>	Number of complementary medicine sessions and lifestyle consults held
<b>299</b>	Number of caregivers who benefitted from all programs
<b>170</b>	Number of survivors impacted by support groups
<b>157</b>	Number of survivors impacted by lectures, workshops and classes
<b>29</b>	Number of support group sessions held
<b>14</b>	Number of lectures, workshops and classes held

The CHH Center for Cancer Care offers a range educational programs and support groups dedicated to assisting patients, families and care givers facing the challenges of cancer and a comprehensive care network of medical and radiation oncology services. For more information, call (860) 489-6718.

## 2011 Fundraising Highlights

\$200,000 bequest from lifelong supporter Robert D. Cron benefited the construction of the hospital's new data center.



\$88,000 was raised at the 10th Annual CHH Golf Classic to benefit the hospital's Pulmonary Rehabilitation Program.



\$4,500 was raised by Torrington based Free Spirit Lady Harley Riders Motorcycle Club to benefit the CHH Center for Cancer Care Fund, Inc.



\$31,400 was raised from the Annual Butterfly Event to benefit the CHH Center for Cancer Care Fund, Inc.



\$90,000 was given by the Auxiliary for Community Health to help purchase new equipment for Charlotte's medical operations in Winsted.

## Hospital Auxiliary

The Charlotte Hungerford Hospital Auxiliary consists of 400 members and 23 board members who give their support and time throughout the year by raising money through the operation of the CHH Gift Shop, membership dues, special vendor sales, an annual fashion show, the Artist of the Month Program and a holiday season's greeting promotion.

During 2011, the Auxiliary gave a \$150 donation to help sponsor the annual volunteer tea, \$100 to the Center for Cancer Care for The Butterfly Affair and \$10,000 to the CHH Patient Care Support Network Capital Campaign, which is the second installment of the \$50,000 pledge.

In addition, the Auxiliary awarded 10 \$1,000 scholarships, including the Dr. Alfred Febro Scholarship and one in memory of Joseph Curi, M.D.



CHH Auxiliary donated \$2,200 to fund improvements and new furniture for the Radiology Waiting Area in memory of two former members and hospital supporters Joyce Tino and Helen Weingart.



CHH held a memorial ceremony and plaque dedication for Joyce Tino, a longtime employee and member of its auxiliary.

*"Joyce's positive energy and contributions amounted to over three decades of loyal service to our hospital and patients."*

Dan McIntyre, CHH President and Executive Director

## Our Volunteers And Chaplains

Charlotte Hungerford Hospital volunteers assist staff and patients at the front desk, gift shop, dietary, patient transport and the TLC Program at the hospital and its off-site locations. We are

grateful to our many dedicated volunteers and chaplains who work with us throughout the year. If you would like to volunteer, please call (860) 496-6349.

Katherine Abraham  
 Father Peter Aduba  
 Nancy Amoroso  
 Patricia Arciniega  
 Patrice Baron  
 Ashley Benedetto  
 Elaine Berry  
 Earlene Boden  
 Roger Brogis  
 Lois Canciani  
 Annett Caputi  
 Mary Carotenuti  
 Sarah Castro  
 Reverend Bobbie Chapman  
 Betty Coffey  
 Elizabeth Conrod  
 Linda Costa-Chartin  
 Nicole Cuzzo  
 Christopher Danielczuk  
 Margaret Dayfield  
 Father Alan Dennis  
 John Dibella  
 Gemma Dimauro  
 Irines Donne-Garcia  
 Jessica Dossantos  
 Joseph Dungan  
 Rabbi Joseph Eisenbach  
 Michael Ellis  
 Annett Ferencak  
 Pam Fitzgerald  
 Linda Generali  
 Judith Goddard

Charlotte Goslee  
 Stephanie Graham  
 Betty Greeley  
 Wade Hampton  
 Maria Hauelsen  
 Elaine Hinchcliffe  
 Christine Hricko  
 Carolyn Ingoldsby  
 Kimberly Jackman  
 Shirley Johnson  
 Eileen Katz  
 Kathy Kinane  
 Evelyn Klens  
 Jean Klosterman  
 Barbara Kreidwise  
 Lillian Kuehl  
 Robert Ladenheim  
 Bertha Lobdell  
 Rosemarie Marola  
 Chelsea Matkzo  
 Andrea McCormick  
 Jean McGarrity  
 Marla Michaud  
 Alex Molon  
 Janice Morando  
 Marie Mordeszewski  
 Priscilla Mosimann  
 Shirley Murack  
 Regina Neri  
 Maureen Nikora  
 Jeanne Orie  
 Kristel Otero

Donald Pardon  
 Carolyn Parnell  
 Betty Patrick  
 Delma Perry  
 Patricia Petrella  
 George Piper  
 Edward Potter  
 Erik Poulsen  
 Adele Reale  
 Heather Richardson  
 Dolores Roberts  
 Molly Roraback  
 Julie Rusiecki  
 Betty Sanderson  
 Hannah Seelye  
 Irma Seitz  
 Skyla-Mae Serkey  
 Katelyn Shemms  
 Jayne Sholtis  
 Lori Sizemore  
 Rita Spino  
 Diane Summa  
 Irene Tarragilino  
 Stephanie Thebeault  
 Victoria Trivella  
 Maria Vasko  
 Harriet Vergaro  
 Patricia Walker  
 Meagan Wasel  
 Barbara Williams  
 Nancy Zega  
 Marie Zordan

# 2011 Annual Donations

The following donations were received by The Charlotte Hungerford Hospital between January 1 and December 31, 2011. Every effort to ensure the accuracy of the donor list has been made. However, if you locate an error or omission, please accept our apologies and notify the

Development Office at (860) 496-6725. Donations made to The Center For Cancer Care Fund, Inc., are accepted and acknowledged by The Community Foundation of Northwest Connecticut at (860) 567-4175.

## General Donations

### Up to \$200,000

Estate of Robert D. Cron

### Up to \$100,000

Susan G. Komen for the Cure, CT  
Winsted Auxiliary For Community Health Connecticut

### Up to \$50,000

The Sheerr-Thoss Foundation  
Torrington Savings Bank

### Up to \$25,000

CHH Auxiliary  
Community Foundation of Northwest Connecticut  
Litchfield Insurance Group

### Up to \$10,000

AKC Fund, Inc.  
Allan & Maria Borghesi  
Campion Ambulance  
Connecticare, Inc.  
Czapor Trust; William J. & Julia K.  
Thomas A. & Susan Kendall  
Litchfield Bancorp  
Northwest Community Bank  
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Charlotte Hungerford Hospital would like to acknowledge the following agencies, foundations, and organizations for their grants and funding support during 2011.

- \$1,482,564 from the CT State Department of Mental Health and Addiction Services
- \$731,590 from the CT Department of Children and Families
- \$148,590 received from the CT Department of Public Health to benefit the CT Breast and Cervical Cancer Early Detection Program
- \$72,906 from the Office of Victim Services
- \$10,000 from the National Children's Alliance
- 5,710 from the Petri Family Fund to benefit CHH Behavioral Health
- \$5,028 from NW Regional Investment Board for IT equipment
- \$5,000 from Big Y for the Pink Rose Fund
- \$5,000 from Price Chopper/Golub Foundation for the Center for Cancer Care
- \$3,300 from Novo Nordisk to support Diabetes Boot Camp
- \$3,000 from CTChallenge For Cancer Survivor's Day
- \$1,000 from Sprint for Heart Health Programs
- \$575 from the Coalition to End Homelessness

## FUNDRAISING EVENT RESULTS

- \$88,000 from the 10th Annual CHH Golf Classic to benefit CHH's Pulmonary Rehabilitation Program
- \$80,000 from the 8th Annual Tour of the Litchfield Hills to benefit the Center for Cancer Care Fund, Inc.
- \$59,000 from the CHH Annual Appeal to benefit the General Fund
- \$36,000 from the Autumn in the Hills to benefit the CHH Supportive Care Unit
- \$31,400 from the Butterfly Event to benefit The Center for Cancer Care Fund, Inc.
- \$16,000 from Bunco for Breast Cancer to benefit the CHH Pink Rose Fund
- \$7,650 from the Buy-A-Brick Program to benefit the CHH General Fund
- \$1,250 from the St. Patrick's Day Dinner to benefit the Center for Cancer Care Fund, Inc.
- \$1,232 from the CHH Surgical Services Department Walk-a-thon to benefit the Center for Cancer Care Fund, Inc.
- \$385 from Jake's Wayback Burgers to benefit CHH Men's Health Program

## IN-KIND GIFTS

- United Construction donated a Sky View lighted ceiling mosaic at the Center for Cancer Care's new IGRT vault valued at \$15,000.
- Portal-Ascend Group donated five Macintosh I-Pads valued at \$3,500.
- Employees of CHH and its off-site service providers donated more than 325 toys and gifts to 125 area children and their families for the holidays and throughout the year.
- The Colonial Greenhouse, LLC, The Harwinton Florist and Lily & Vine Floral Design, donated monthly floral arrangements displayed in the hospital's front lobby.
- Gaile L. Binzen donated four framed landscape photographs by her husband Frederick to the Center for Cancer Care's Radiation Oncology Department.

*Thank you  
for your generosity.*